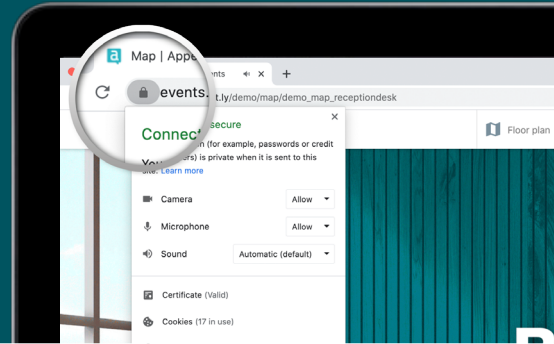


If you encounter any issues using the videocalling functionality please check your settings below



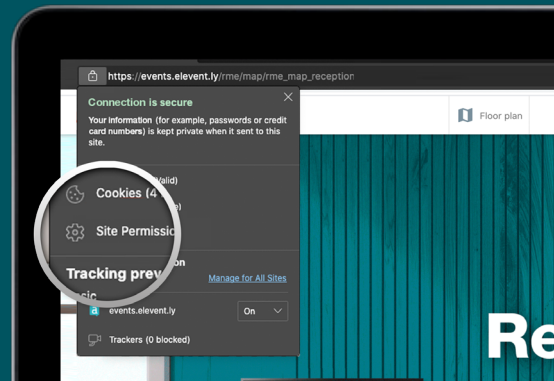
**Google
Chrome**

In the address bar click the lock icon to see the current security settings. For camera and microphone make sure you set the access to 'Allowed' in order for the platform to correctly function.



**Microsoft
Edge**

In the address bar click the lock icon to see the current security settings. Click on site permissions to take you to the security settings. For camera and microphone make sure you set the access to 'Allowed' in order for the platform to correctly function.



If you still encounter any issues and you're working from your company computer, changes are that the IT department has added security settings to your computer configuration. It is advised to contact them if you (and your colleagues) encounter persistent issues using videocalling.

For extended information on different browsers settings [check here](#) (external page)